

WARRANTY COMPARISONS • QUÉBEC

ECOFLO®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Natural, renewable, and compostable filtering medium	10 years	10 years	10 years	10 years
Treatment performance	10 years	10 years	10 years	10 years
No clogging	10 years	10 years	10 years	10 years
No excess sludge	10 years	10 years	10 years	10 years
Tipping bucket and distribution plates	10 years	10 years	10 years	10 years
Access covers and sampling device	10 years	10 years	10 years	10 years
Filtering sand	10 years	10 years	10 years	10 years

TREATMENT TANKS				
Polyethylene, concrete, and fibreglass	10 years	10 years	10 years	10 years

PUMPING STATIONS				
Pump, alarm, and floats	3 years	3 years	2 years	2 years

Reference
https://www.premiertechnaqua.com/sites/ptwe/files/prospace/339914_Ecoflo_Owners-manual_QC_EN_2022-01-11.pdf
 Update: 2022-01-11
 Owner's Manual 339914

BIONEST®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable synthetic filtering medium	30 years	30 years	No replacement required*	
Treatment performance	No mention		No mention	
No clogging	30 years	30 years	No risk of clogging*	
No excess sludge	No mention		No mention	
Blower	5 years	1 year	5 years	1 year
Blower diaphragms	2 years	1 year	2 years	1 year
Fine-bubble diffuser	5 years	1 year	2 years	1 year
Recirculation pump	5 years	1 year	2 years	1 year

TREATMENT TANKS		
Concrete	No mention	No mention

PUMPING STATIONS				
Pump, alarms, and floats	2 years	1 year	2 years	1 year

* 100% guaranteed for the first two (2) years. Thereafter, the guarantee is regressive at the rate of 10% per year. From 2 to 3 years the guaranteed replacement value is 70%, from 3 to 4 years 60%, and so on.

Reference
https://www.bionest-tech.com/cms/uploads/files/GUIDES/GuidedUtilisationSA_A.pdf
 Update: 2023-01-30
 Owner's Manual SA-3 to SA-6C32 2022-08-26

SYSTEM O)))™

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Filtering sand	No mention		No mention	
Treatment performance				
No clogging				
No excess sludge				
Enviro-Septic, Maze, and Presby distribution system and accessories	20 years	No mention		

TREATMENT TANKS		
Not applicable	--	--

PUMPING STATIONS			
Pump	3 years	No mention	No mention
Alarm and floats	5 years		

Reference
<https://dboexpert.com/wp-content/uploads/2020/02/c14eb3f485a607ee63e63c9ba100342d.pdf> (French only)
 Update: 2020-04-22
 System O: Guide de l'utilisateur (2019-10-23 version 5.3)
 System O: Poste de pompage (2019-05-28 version 1)

HYDRO-KINETIC®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Air pump	2 years	No mention	No mention	
Treatment performance	No mention			
No clogging				
No excess sludge				
Recirculation pump	2 years	No mention		
Control panel (801P Service Pro)	2 years			
Flow equalized upflow (FEU) filter	2 years			

TREATMENT TANKS		
Concrete	No mention	No mention

PUMPING STATIONS		
Pump, alarm, and floats	No mention	No mention

Reference
https://www.enviro-step.ca/docs/Guide_de_l'utilisateur_Hydro-Kinetic.pdf (French only)
 Update: 2021-01-19
 Norweco Hydro-Kinetic: Guide de l'utilisateur (2018 revision 6)