

WARRANTY COMPARISONS • BRITISH COLUMBIA

ECOFLO®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Natural, renewable, and compostable filtering medium	10 years	10 years	10 years	10 years
Treatment performance	10 years	10 years	10 years	10 years
No clogging or excess sludge	10 years	10 years	10 years	10 years
Tipping bucket and distribution plates	10 years	2 years	10 years	2 years
Access covers and sampling device	10 years	2 years	10 years	2 years

TREATMENT TANKS				
Polyethylene and fibreglass	10 years	2 years	10 years	2 years

PUMPING STATIONS				
Pump, alarm, and floats	3 years	3 years	2 years	2 years

Reference
https://www.premierstechnaqua.com/sites/ptwe/files/prospace/Ecoflo_Owners-Manual_CA-US_EN.pdf
 Update: 2022-04-15
 Ecoflo: Owner's Manual

ELJEN GSF®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Filtering sand				
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Geotextile sand filter (GSF) module	2 years	Included		

TREATMENT TANKS				
Not applicable		–		–

PUMPING STATIONS				
Not applicable		–		–

Reference
<https://www.eljen.com/files/Homeowners/Generic%20Homeowners%20Sheet%20110618.pdf>
 Update: 2020-07-16
 Eljen: Eljen GSF System Owner's Manual

ECOPOD® - DELTA

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable synthetic filtering medium	2 years	2 years		
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Blower and components	2 years	2 years		
Control panel	2 years	2 years		

TREATMENT TANKS				
Polyethylene, concrete, and fibreglass	No mention		No mention	

PUMPING STATIONS				
Not applicable		–		–

Reference
https://www.infiltratorwater.com/Customer-Content/www/CMS/files/delta-manuals/IWT_DTS_K4509ECOPOD_OM_NSF.pdf
 Update: 2020-07-16
 Delta Treatment Systems: Ecopod Installation, Operation, and Maintenance Manual

ORENCO®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable textile filtering medium	3 years	Included		
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Pumps	5 years	Included		
Control panel	3 years	Included		

TREATMENT TANKS				
Fibreglass	3 years	No mention		No mention

PUMPING STATIONS				
BioTube EasyPak	5 years	No mention		No mention
Float switch and control panel	5 years	No mention		No mention

Reference
<https://d3.orenco.com/documents/fact-prd-gsp-1.pdf>
 Update: 2020-07-16
 Orenco: General Onsite Wastewater Products

BIONEST®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable synthetic filtering medium	20 years	No mention		
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Blower	2 years	1 year	3 months	No mention
Blower diaphragms	1 year	1 year	3 months	No mention

TREATMENT TANKS				
Concrete	No mention		No mention	

PUMPING STATIONS				
Pump, alarm, and floats	2 years	1 year	3 months	No mention

Reference
https://www.bionest-tech.com/cms/uploads/files/GUIDES/DOC0050_GUUU_ZENTH_ON_V2.2_20200114.pdf
 Update: 2020-07-16
 Bionest: Ontario Owner's Manual (British Columbia version not available online)

WATERLOO BIOFILTER®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable foam filtering medium	20 years	No mention		
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Pumping chamber	3 years	No mention		

TREATMENT TANKS				
Polyethylene, concrete, and fibreglass	3 years	No mention		No mention

PUMPING STATIONS				
Pump and SMART panel	2 years	No mention		No mention
Float switch and control panel	5 years	No mention		No mention

References
<https://waterloo-biofilter.com/wp-content/uploads/2019/10/CANBNQ-Owners-Manual-Bulk-Filled-Biofilter.pdf>
<https://waterloo-biofilter.com/wp-content/uploads/2019/10/CANBNQ-Owners-Manual-Waterloo-Flat-Beds.pdf>
<https://waterloo-biofilter.com/wp-content/uploads/2019/10/CANBNQ-Owners-Manual-Waterloo-Shed.pdf>
 Update: 2020-07-16
 Waterloo Biofilter: Various owner's manuals

FUJI CLEAN™ USA

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable synthetic filtering medium	2 years	2 years		
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Blower	2 years	2 years		
Control panel	2 years	2 years		

TREATMENT TANKS				
Reinforced plastic tank	No mention		No mention	

PUMPING STATIONS				
Floats	3 years	3 years		No mention

Reference
<https://www.fujicleanusa.com/documents>
 Update: 2020-07-16
 Fuji Clean USA: Owner's Manual

NORWECO®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Aerator	3 years	Included		
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Control panel	3 years	Included		
Bio-Kinetic system	3 years	Included		

TREATMENT TANKS				
Concrete	No mention		No mention	

PUMPING STATIONS				
Not applicable		–		–

Reference
<https://www.norweco.com/wp-content/uploads/2018/10/Singulair-960-and-TNT-Owners-Manual.pdf>
 Update: 2020-07-16
 Norweco: Singular Bio-Kinetic Models 960 and TNT Owner's Manual

JET®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
700++ Aerator	2.5 years	Included		
660 Classic Aerator	3.3 years	Included		
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Control panel	2.5 years	Included		

TREATMENT TANKS				
Concrete	No mention		No mention	

PUMPING STATIONS				
Not applicable		–		–

Reference
https://www.jetincorp.com/pdf/residential/manuals/QA-SAL-102%201500%20Series%20BAT%20Media%20Plant_REV112114.pdf
 Update: 2020-07-16
 Jet: Owner's Manual

ADVANCED ENVIRO-SEPTIC®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Filtering sand				
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
Presby products	20 years	No mention		

TREATMENT TANKS				
Not applicable		–		–

PUMPING STATIONS				
Not applicable		–		–

Reference
<https://d3boexpert.com/wp-content/uploads/2020/02/c14eb3485a507ee63e3c5ba100342a.pdf>
 Update: 2020-07-16
 Presby Environmental: Various design guides

ATL™ INFILTRATOR

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
TREATMENT PROCESS AND COMPONENTS				
Filtering sand				
Treatment performance	No mention		No mention	
No clogging or excess sludge	No mention		No mention	
EZflow drainage system	1 year	No mention		

TREATMENT TANKS				
Not applicable		–		–

PUMPING STATIONS				
Not applicable		–		–

Reference
https://www.infiltratorwater.com/Customer-Content/www/CMS/files/location-manuals/BC_ATL_Manual_051315_JK.pdf
 Update: 2020-07-16
 ATL Infiltrator: British Columbia Design Guide