

## Residential Owner's Manual - Québec

Congratulations on your purchase of an **Ecoflo® Biofilter** system from **Premier Tech Aqua (PTA)**. With the **Ecoflo® Biofilter** system, you have wisely chosen to protect your property, your health and the environment. This manual provides operating information and guidelines as well as maintenance and warranty information on the **Ecoflo® Biofilter** and **Ecoflo® Coco Filter** systems. For additional information, contact our customer service department at **1-800-632-6356** or visit our website at **PREMIERTECHAQUA.COM**.

## **Operating Principle**

In Québec, the wastewater systems of isolated dwellings must comply with the *Regulation respecting waste water disposal systems for isolated dwellings (Q-2, r.22).* These systems are designed to protect the public's health and the environment by treating wastewater before it is released into the environment. There are four treatment levels: primary, secondary, advanced secondary and tertiary [treatment].

## 1 Primary treatment

The primary treatment system consists of a septic tank. The septic tank clarifies wastewater by letting suspended solids settle to the bottom and retaining floating matter to avoid clogging the secondary or advanced secondary treatment system located downstream. All septic tanks must comply with BNQ Standard 3680-905 and must be equipped with an effluent filter or a primary reactor that is compliant with the same standard. Certain "PACK" models are configured as single units that combine the primary treatment and Ecoflo® Coco Filter systems.

For more information on the operation, operating guidelines, maintenance and warranties of PTA septic tanks or primary reactors with PTA effluent filters, please refer to these systems' owner's manuals which can be found at **PREMIERTECHAQUA.COM.** 

## ② Advanced secondary treatment

Once wastewater has passed through the septic tank, it then flows toward the interior of the Ecoflo® system, where a central tipping bucket equally scatters the wastewater on both sides of a central support. Both sides are equipped with specially designed plates which evenly distribute the wastewater on top of the filtering media. The wastewater then trickles through a filtering media composed of coconut mesocarp fragments or natural fibers. Finally, the treated effluent is discharged into the environment, either by infiltration in an absorption bed (absorption bed) located directly under a sand filter or Ecoflo® Biofilter or in a watercourse, provided certain conditions are met.

The Ecoflo® system is certified under NQ Standard 3680-910 and is an advanced secondary level treatment (Class III).

An Ecoflo® system's operating principle allows the system to be used continuously or intermittently without requiring any special precautions or having any impact on the quality of the treatment. In most cases, no specific action from the owner is required to start the system.

## 3 Tertiary treatment

When required, the Ecoflo® system can be combined with a PTA disinfection filter (FDi), UV disinfection unit (DiUV) or phosphorus removal unit (DpEC) to reduce pathogen or phosphorus concentrations.

The FDi, DiUV and DpEC systems are certified under NQ Standard 3680-910 and are tertiary level treatments with phosphoral removal (Class IV) or disinfection (Class V).

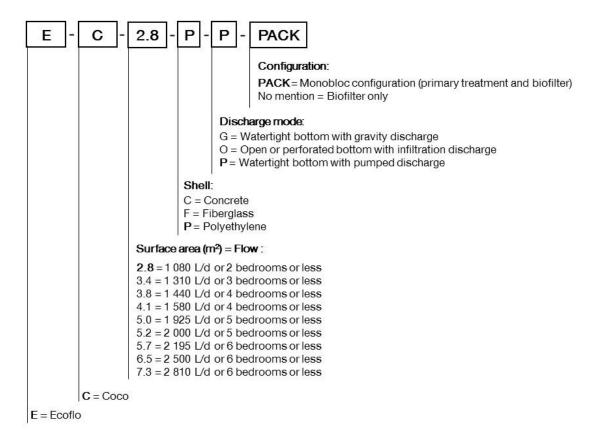
For more information on the operation, operating guidelines, maintenance, and warranties of PTA's FDi, DiUV and DpEC systems, please refer to their respective owner's manuals, which can be found at **PREMIERTECHAQUA.COM**.

## Ecoflo® models

There are many different Ecoflo® system models, and each model has different characteristics. The model numbers identify the differences. The choice of a model is made based on the number of bedrooms in the residence or the total daily volume of domestic wastewater generated by any other type of building. It is also determined in accordance with the surface area and existing topography and soil characteristics.

## Ecoflo® Coco Filter with sand filter (FAS)

The following table presents the different Ecoflo® Coco Filter models available according to filtering surface area and related treatment capacity. All of these models are certified compliant with NQ Standard 3680-910.



The **EC-2.8-P-P-ACK** model therefore refers to an Ecoflo® Coco Filter with a filtering surface area of 2.8 m² designed for 1,080 litres per day or 2 bedrooms. The polyethylene shell has a watertight bottom and the effluent is the pumped to a sand filter (FAS). This model is configured as a single unit and combines the primary treatment and biofilter.

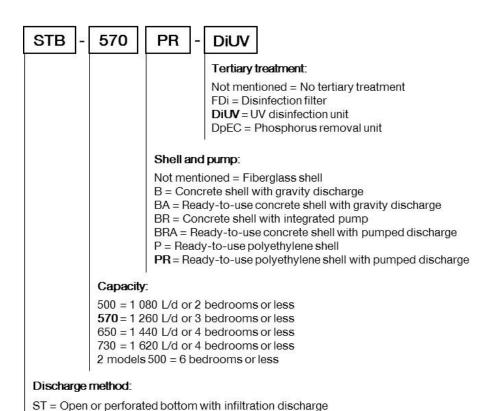
The minimum surface area of the PTA sand filter is determined in accordance with the hydraulic loading rate and the number of bedrooms in the residence or the total daily volume of wastewater generated by any other type of building. This surface area may be increased if the soil is not very permeable to meet the minimum requirements set forth in Section 87.24 of the *Regulation respecting waste water disposal systems for isolated dwellings (Q-2, r.22)*.

Table 1: Minimum surface area of PTA sand filters

Number of bedrooms	Total daily flow	Surface area FAS – Class III
1	540 L	-
2	1,080 L	7.2 m <sup>2</sup>
3	1,260 L	8.4 m <sup>2</sup>
4	1,440 L	9.6 m²
5	1,800 L	12.0 m²
6	2,160 L	14.4 m²

## Ecoflo® Biofilter without sand filter (FAS)

The following table presents the different Ecoflo® Biofilter models available according to filtering surface area and related treatment capacity. All of these models are certified compliant with NQ Standard 3680-910.

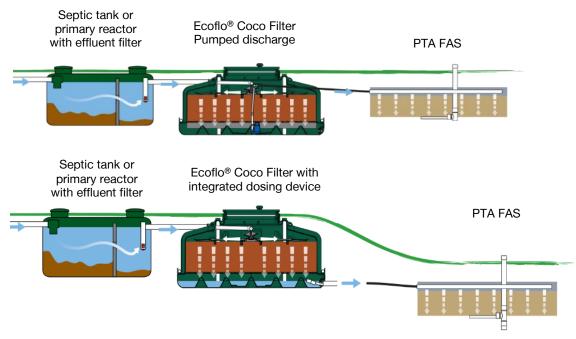


The STB-570PR-DiUV model therefore refers to a polyethylene, watertight bottom Ecoflo<sup>®</sup> Biofilter with a filtering surface area of 5.7 m<sup>2</sup> and designed for 1,260 litres per day or 3 bedrooms. The effluent is then pumped to a UV disinfection unit.

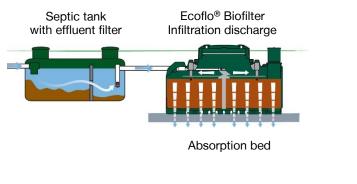
STB = Watertight bottom with gravity or pumped discharge

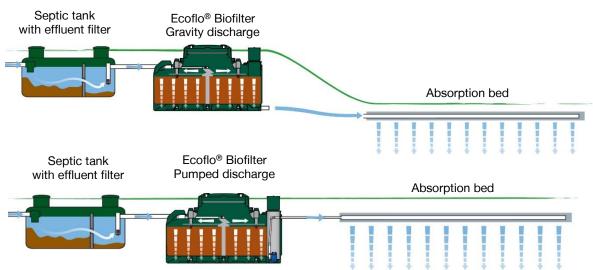
**NOTE:** These flow diagrams are based on an Ecoflo® with a polyethylene shell.

## Ecoflo® Coco Filter with sand filter (FAS)



## Ecoflo® Biofilter without sand filter (FAS)





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## Operating guidelines

## Type of wastewater that can be treated by an Ecoflo®

Domestic wastewater (e.g., wastewater from isolated dwellings).

## It is NOT RECOMMENDED to discharge any of the following substances into the septic system:

- Oils and greases (motor oil, cooking oil, etc.)
- Waxes and resins
- Paints and solvents
- Petroleum products
- **Pesticides**
- Septic tank additives
- Toxic substances
- Anything that is not easily biodegradable (e.g., coffee beans, cigarette butts, sanitary napkins, tampons, condoms, cotton swabs, etc.)



### AND

- NEVER open the covers or enter the tanks of your septic system.
- Keep all septic system covers accessible at all times. NEVER cover them with mulch, dirt or a permanent structure (patio, swing, shed, etc.).
- NEVER connect a drain pipe, roof gutter, sump pump or air conditioner drain to the septic system.
- NEVER discharge content or water from a water softener, spa or pool backwash into your septic system.
- NEVER discharge wastewater from a recreational vehicle (tent trailer, house trailer, etc.) into your septic system.
- NEVER use automatic toilet bowl cleaners.
- Once the landscaping work has been completed, the covers of your septic system must not be 50 mm (2 in.) higher than the surface of the landscaped terrain.
- NEVER install extensions on the access to a fiberglass Ecoflo® system.
- NEVER install extensions on the accesses of polyethylene Ecoflo® systems that are equipped with two (2) independent accesses (main access and access to the pumping station).
- A single extension measuring 15 cm (6") in length is permitted on the accesses of polyethylene Ecoflo® systems that are equipped with a main access only. This restriction also applies to both primary reactor accesses when used in PACK configuration. Only PTA extensions are permitted.
- A single extension is permitted on the access of a concrete Ecoflo® system. Only PTA extensions are permitted.
- The installation of the fiberglass Ecoflo® Coco Filter combined with a PTA FAS is not permitted in low permeable soils.
- The maximum distance between the PTA FAS and the limit of the catchment zone (absorption bed) is set at 2.6 m. (8'6").
- NEVER plant trees within a radius of 6 m (20') from the covers of the Ecoflo® or within 2 m (6'6") of the PTA FAS or the catchment zone (absorption bed).
- ALWAYS keep the covers of Ecoflo® systems free of accumulated material that could create an excessive load and at a safe distance from the following: compacted snow, backfill material, landscaping, rocks, the bottom of a slope, an embankment or a retaining wall, etc. The following minimum distances apply with respect to Ecoflo® covers: 5 m (16'5") in the case of fiberglass shells, 4 m (13'1") in the case of polyethylene shells, and 3 m (9'10") in the case of concrete shells.

By respecting these guidelines, you contribute to the proper operation of your wastewater treatment system and help prolong its useful life. Failure to abide by these guidelines may void the warranty, at Premier Tech Aqua's discretion.

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## Owner's responsibilities

The owner must comply with all existing laws and regulations regarding the system's effluent quality and its discharge into the environment. The owner of the wastewater treatment system is responsible for its installation, operation and maintenance.

The system warranty begins at the time of purchase. In the case where system start-up is delayed, the owner must obtain a written confirmation from the municipality or the authority responsible for the application of the regulation in effect. A copy of this confirmation must also be sent to Premier Tech Aqua for the purpose of postponing annual system maintenance. A request for a delayed system start-up will not be granted later that one (1) year after the date of purchase of the system.

**Note:** In regions where the manufacturer's lifetime warranty applies to the filter, Premier Tech Aqua will require the uninterrupted payment of the annual fees to ensure that all program admissibility conditions are met.

## Beware of heavy objects

Never drive a vehicle or place objects weighing more than 225 kg (500 lb) too close to Ecoflo® covers. The minimum distances that must be maintained from Ecoflo® covers are: 5 m (16'5") in the case of fiberglass shells, 4 m (13'1") in the case of polyethylene shells, and 3 m (9'10") in the case of concrete shells. If you are planning any kind of landscaping or other work on the property (e.g., snow removal, lawn mowing, excavation, etc.), make sure to notify all parties involved to prevent damage to your septic system. It is recommended to note the exact location of the septic system's components.

## About your residence

Your residence must be equipped with an air vent that is in proper working order and all plumbing must comply with the applicable standards of your jurisdiction's building code. As well, as mentioned in Section 14 (Ventilation) of the *Regulation respecting waste water disposal systems for isolated dwellings (Q-2, r.22)*, "A septic tank referred to in section 10 or section 11 must be ventilated by an air duct at least 10 cm in diameter or be connected to the air duct of the isolated dwelling served." Premier Tech Aqua strongly recommends using a pipe of a diameter of 100 mm (4") for the air vent.

Any change in the use of your residence or any modification to your Ecoflo® system must be approved by municipal authorities, and Premier Tech Aqua must be informed thereof. If this requirement is not met, your Ecoflo® system's warranty will be null and void.

#### Maintenance

#### Primary treatment

It is essential that you comply with the requirements for septic tank maintenance described in the *Regulation respecting* waste water disposal systems for isolated dwellings (Q-2, r.22). Having your septic tank or primary reactor emptied on a regular basis will contribute to keeping your septic system in proper working order.

If your residence is equipped with a garbage disposal unit or sewage pump, we strongly recommend having your septic tank emptied more frequently. Using this kind of equipment increases the amount of sludge in the septic tank.

We recommend that you keep a complete record of all maintenance done on your septic system or primary reactor in your owner's manual to be able to provide proof that your wastewater treatment system has been properly maintained.

### Effluent filter

Under normal operating conditions, as described in this manual, an effluent filter that complies with BNQ Standard 3680-905 should operate efficiently for many years. It must be cleaned every time the septic tank or primary reactor is emptied, as established or recommended by local authorities.

**IMPORTANT:** Septic tanks can be emptied in several ways that can be classified into two categories: **complete emptying and selective emptying.** Complete emptying, the most common, consists of completely pumping the contents of the septic tank. It's easy to check if the work was properly done because the septic tank will be completely empty when the vacuum truck leaves the site. Selective emptying is divided into two sub-categories: with a filter (or recycled)

Ecoflo® – Owner's Manual – QC Edition: 2017-02-03 or without a filter. The method with a filter requires a truck that has been adapted for this type of emptying, i.e., one that separates and retains the solids in the wastewater. The mechanically clarified water is then returned to the septic tank. The selective method without a filter allows the solids to settle while in the truck before the water is returned to the septic tank. As such, in an effort to ensure the Ecoflo® system continues to perform optimally, it is very important that you make sure that the water returned to the septic tank has been properly clarified and contains no or very little suspended solids. We also recommend that you call upon a local PTA partner from WALTER Wastewater Treatment Services to have the work done according to your specific needs in order to best protect your Ecoflo® system.

## **Ecoflo®**

As stipulated in section 3.3. (Maintenance contract) and section 87.10 (Installation, use and maintenance) of the *Regulation respecting waste water disposal systems for isolated dwellings (Q-2, r.22)*: "The owner of a treatment system referred to in sections 11.1, 16.1, 87.7 or 87.13 must have a binding contract with the system manufacturer, the manufacturer's representative or a qualified third person in which it is stipulated that minimum annual maintenance will be performed on the system. The owner of the system must deposit a copy of the contract with the local municipality in which the isolated dwelling or the other building served by the treatment system is situated." (3.3) "Every advanced secondary treatment system must be installed, used and maintained in accordance with the manufacturer's manuals." (87.10)

Annual maintenance is important to ensure optimal performance of your Ecoflo® system and essential to keep its warranty valid. That is why your Ecoflo® system must be serviced annually and the maintenance contract must be renewed every year for the duration of its useful life.

The maintenance of your Ecoflo® system is done by a member of our local WALTER Wastewater Treatment Services partner network. The service includes a visual inspection of all components and a verification of the operation as well as maintenance of the filtering media. For maintenance purposes and to replace the filtering media, if applicable, you must ensure that your system's lid is easily accessible. Never cover or bury the lid of the Ecoflo® system. After each inspection, you will be given a maintenance record. We also recommend that you keep it with this manual.

At the end of its ten (10) year life span, the filtering media is analyzed by one of our authorized agents. If the filtering media has not been used abusively and the operating guidelines have been respected, it may be possible to use the filtering media for an additional year before having it replaced. However, your Ecoflo® system's filtering media must be replaced before the system's treatment capacity and performance begins to deteriorate. The filtering media can be easily pumped out by a vacuum truck designed to empty septic tanks. The new filtering media is then installed by an authorized agent.

For more information on the maintenance of your Ecoflo® system, refer to your maintenance contract. If you need assistance or require further information, please contact our customer service department at **1-800-632-6356** or visit our website at **PREMIERTECHAQUA.COM**.

## Particularities of the Ecoflo® Coco Filter

## Integrated dosing device

The Ecoflo® Coco Filter may sometimes be equipped with an integrated dosing device that requires no energy to direct flow to the FAS's distribution area. This integrated dosing device accumulates a sufficient volume of water to feed the FAS and, when the maximum water level has been reached, empties the tank quickly. The integrated dosing device must be visually verified on an annual basis to ensure it is operating properly.

#### PTA sand filter (FAS)

The maintenance of a PTA FAS is limited to a visual verification to ensure it is operating properly.

## Ecoflo® systems with integrated pump or pumping station

Certain Ecoflo® systems are equipped with an integrated pump or require a pumping station that directs the treated effluent to the appropriate disposal method (FAS, absorption bed, watercourse or tertiary treatment unit) in accordance with applicable regulations.

### Visual and audio alarm system

When the Ecoflo® system is equipped with an integrated pump or requires a pumping station, the pumping station is equipped with a high-water-level float connected to an alarm system. This alarm system must be installed inside the residence so it can be heard when it is activated. The following information describes how this system works.

A red indicator lights up and an audio alarm is triggered when an usually high water level lifts the high-water-level float sufficiently. The system will need to be verified.

The "TEST" button lets you check if the alarm system is working properly. During a test, the red indicator should light up and an audio alarm should be heard.

When the alarm is set off by an abnormally high level of water, contract Premier Tech Aqua's after-sales service department by dialling the number indicated on the box to have the problem solved. The audio alarm may be deactivated by pressing the "SILENCE" button.



Alarm box

In the event of a power failure, the alarm system continues to function on an emergency 9-volt alkaline battery (not supplied). Using a rechargeable battery is not recommended.

Note: Replace the emergency battery every 12 months, each time the alarm is activated or whenever there is a power failure. If the battery is weak, the system will beep once every minute. When this occurs, replace the battery immediately.

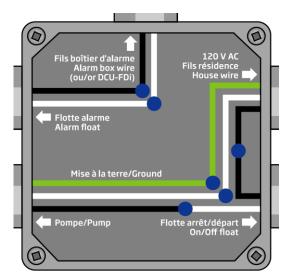
### To replace the 9-volt battery:

- Disconnect the alarm box and remove it from the wall (the battery must be inserted on the side of the box).
- Open the cover of the 9-volt battery compartment and replace the battery with a 9-volt alkaline battery.
- Close the cover, reinstall the box on the wall and reconnect it.
- If the alarm is activated, press the "RESET/TEST" button to initialize it.

#### **Electrical connections**

All electrical connections must be made by a **certified electrician** and the use of seal connectors is mandatory. Premier Tech Aqua recommends installing the power box on top of the pumping station's insulating board to avoid humidity problems.

Use two (2) separate circuit breakers, one to operate the pump and the other to connect the alarm box. Do not connect anything else to these circuit breakers (e.g., a household appliance). They must be used exclusively for the pump and the alarm box.



Electrical junction box

## What to do in the event of...

#### An activated alarm

If an alarm is activated, unrelated to a power failure, contact Premier Tech Aqua's after-sales service department so the problem can be identified and corrected.

## An extended power failure

In the event of an extended power failure during the winter, protect your septic system's components from freezing. If you have any questions on how to restart your system, contact Premier Tech Aqua's after-sales service department.

## **Flooding**

Certain sites are prone to flooding or to rises in groundwater levels. This can lead to a malfunction of your septic system or alter its performance. If this happens, contact Premier Tech Aqua's after-sales service department.

#### **Backflow**

Backflow rarely occurs. However, if it does happen, the septic tank or primary reactor is usually the cause. Your septic tank installer or a septic tank pumping technician can usually correct the situation.

#### **Odours**

All septic systems can generate gases and odours. The position of the air vent as well as other factors unrelated to the system itself can prevent septic gases from dispersing properly and lead to odours. If this happens, contact Premier Tech Aqua's after-sales service department.

If you have any questions or comments, do not hesitate to contact Premier Tech Aqua at 1-800-632-6356.



 The information contained in this document is based upon the latest information available at the time of publication and is designed to provide you with a general introduction to our products. We make no warranties or representations as to its accuracy. We are continually upda-ting and improving our products and reserve the right to amend, discontinue, alter or change specifications and prices without prior notice. Ecoflo® is a registered trademark that is the property of Premier Tech Ltd. The Ecoflo® Biofilter is protected under patents: CA2499637; US7097768; ES2285173; EP1539325 (BE, FR). Notice issued on 2016-01-12. For current data regarding all patent application(s) and patent(s) for this product or any part thereof, consult the website patentmarking.premiertech.com (references: 3685).

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## Warranty Certificate

#### 1. PREAMBLE

Premier Tech Technologies Ltd. (hereinafter called "Premier Tech") is proud to provide its customers with an exclusive wastewater treatment system protected by an innovative warranty. For the application and interpretation of this warranty, "Customer" shall mean the person who has purchased an Ecoflo® Biofilter or an Ecoflo® Coco Filter (hereinafter called "Initial Purchaser"), for a residential installation, as well as any subsequent purchaser (hereinafter called "Subsequent Purchaser(s)"), in accordance with the provisions of section 8 of this warranty. "Successor(s)" shall mean any other person legally entitled to exercise the same rights as the Customer.

#### 2. NATURE OF THE WARRANTY

#### 2.1. Ecoflo®

Premier Tech warrants the filtering media of the Ecoflo® system (parts and labour) for a period of ten (10) years from the date of purchase by the Initial Purchaser (proof of purchase required), provided the septic tank or primary reactor installed upstream from the Ecoflo® system is equipped with an effluent filter that complies with the regulations.

Premier Tech also warrants the shell and other components of the Ecoflo® system (parts only), except for the pump, floats, alarm box and junction box as described in section 2.2 below, for a period of ten (10) years from the date of purchase by the Initial Purchaser (proof of purchase required). Labour is also covered during the first two years of the warranty.

#### 2.2. Pump, floats, alarm box and junction box

The pump, floats, alarm box and junction box included with the Ecoflo® system are guaranteed for two (2) years (parts only) from the date of purchase by the Initial Purchaser (proof of purchase required). Labour is also covered during the first year of the warranty.

Premier Tech's conventional warranty is expressly limited to the text of this certificate and valid provided the Ecoflo® system was installed in accordance with applicable regulations and with the manufacturer's recommendations.

#### 3. NOTICE

For this warranty to be valid, the Customer must notify Premier Tech in writing immediately upon the appearance of any indication of an anomaly or irregularity in design or operation of the Ecoflo® system.

Said notice must be mailed to Premier Tech's head office at 1, avenue Premier, Rivière-du-Loup, QC G5R 6C1 or sent by facsimile to 418-862-6642.

Upon receipt of said notice, Premier Tech shall evaluate the situation and, if necessary, take appropriate corrective measures in accordance with these warranty terms.

#### **4. GENERAL EXCLUSIONS**

The following damages or problems are not covered by the warranty:

 a) Any damage or problem caused by a fortuitous event or "force majeure," such as, without limiting the generality of the foregoing, an earthquake, a flood, frost, hurricane, landslide, explosion or dynamiting, raising of the water table level;

- b) Any damage or problem caused by the fault or act of a third party including, without limiting the generality of the foregoing, the execution of landscaping work;
- c) Any damage or problem arising from a defective installation carried out by a person trained by Premier Tech, or any installation, modification, correction or addition carried out by a person not trained by Premier Tech;
- d) Any damage or problem arising from any installation, modification, correction or addition to the treatment system carried out after installation of the Ecoflo® system without Premier Tech's prior written approval;
- e) Any damage or problem caused by the use of a septic tank that does not comply with the applicable regulations and/or with Premier Tech's specifications, as described in the owner's manual
- f) Any damage or problem, if it is shown that the Ecoflo® system was not used in accordance with the instructions and guidelines described in the owner's manual;
- g) Any damage or problem, if the maintenance of the Ecoflo® system was not carried out by a person authorized by Premier Tech, in accordance with the maintenance contract; h) Any damage or problem caused by an omission or act of the Customer or the Customer's Successors including, without limiting the generality of the foregoing, refusal to allow access to the system for maintenance;
- i) Any damage or problem, if it is found that the Customer or the Customer's Successors have modified or changed the use of the property serviced by the Ecoflo® system resulting in the alteration of the nature or quality of wastewater being treated and/or that constitutes a violation of the applicable regulations;
- j) Any damage or problem caused by and/or resulting from the work carried out to access to the Ecoflo® system, including, without limiting the generality of the foregoing, excavation, snow removal or demolition;
- k) Any damage or problem resulting from condition of the site or of the soil and not reported or not properly reported to Premier Tech by the Customer or the person undertaking the site investigation.

#### 5. PARTICULAR EXCLUSIONS

It is further expressly understood that the Customer may not carry out or cause to be carried out any repair or verification of the Ecoflo® system sold to him, or attempt to carry out any work or to apply any corrective measures whatsoever to said work, before notifying Premier Tech in accordance with the provisions of section 3 of this warranty and before Premier Tech has visited the site, within a reasonable time following receipt of said notice, to assess the situation.

If the Customer carries out or causes to be carried out repairs, or attempts to repair or to apply corrective measures of any kind whatsoever to the Ecoflo® system sold to him without prior authorization by Premier Tech, this warranty shall be considered null and void and Premier Tech shall be considered completely discharged from any and all of its obligations under this warranty.

## **Warranty Certificate**

#### 6. INDEMNITIES AND DAMAGES

Subject to the application of the provisions and exclusions set forth in this warranty, Premier Tech's liability and obligations with respect to any corrective measure carried out or any attempt to correct an indicated problem shall be limited to replacing the filter media and/or one or several components of the Ecoflo® system and to supplying the required labour, if applicable.

#### 7. LIMITATION OF LIABILITY

Premier Tech's compensation or indemnification obligation shall be limited to the provisions of section 6 of this warranty certificate and Premier Tech shall not be held liable for any other damage or loss that may have been suffered or incurred by the Customer or any third party in connection with the Ecoflo® system, its parts and/or components which originate thereof.

No additional warranty, express or implied, hence excluding any direct or indirect consequential damages (not limited to but including third parties loss) concerning the design, sale or use of the Ecoflo® system and/or services provided by Premier Tech is hereby granted. Premier Tech's liability under its warranty obligation shall in no case exceed the cost of the Ecoflo® system.

#### 8. TRANSFER OF OWNERSHIP

In the event of transfer of ownership, sale, assignment or disposal in any way whatsoever of the Customer's property to a third party, this warranty shall continue to apply if and only if the Subsequent Purchaser or the Successor confirms, by forwarding the attached "Notice of New Property Owner" to Premier Tech within a reasonable delay, that he/she is the new owner of the property, understands and is aware of the content of this warranty certificate, and accepts its terms and conditions.

The person who proceeds with the transfer, sale, assignment or disposal of any way whatsoever of the property undertakes to hand over to the Subsequent Purchaser or the Successor the warranty certificate provided upon completion of the work, as well as the

owner's manual and, if applicable, the maintenance and monitoring program for the Ecoflo® system.

Failure to abide by the terms and conditions of section 8 of this warranty certificate may, at Premier Tech's discretion, render it invalid or non-executable.

#### 9. INSPECTION

The Customer and/or the Customer's Successors shall allow Premier Tech or its duly authorized representatives to carry out all necessary monitoring and inspections, as required, for implementation of this warranty.

If the Customer and/or the Customer's Successors notify Premier Tech of an alleged defect or malfunction of the Ecoflo® system and that, after inspection, it is found that no such defect or malfunction exists, or, that such defect or malfunction is excluded from or is not covered by the warranty, a minimum charge of \$200.00 plus direct expenses shall be paid by the Customer and/or the Customer's Successors for the cost of the inspection.

#### 10. INTERPRETATION

The terms and conditions of this warranty shall be interpreted in accordance with and governed by the provisions of this warranty and the laws in force in the Province of Québec.

#### 11. PRIORITY OF THE WARRANTY CERTIFICATE

This warranty supersedes any contract or understanding, written or verbal, entered into between the Customer and Premier Tech. In case of contradiction between this warranty and any other documents and/or contracts entered into between the Customer and Premier Tech, this warranty shall prevail.

#### 12. PURCHASERS AND SUCCESSORS

Subject to the provisions of this warranty and especially those of section 8, this warranty shall continue to be valid for Subsequent Purchasers and Successors and shall continue to have full effect until the end of the agreed warranty period provided for in section 2 of this certificate.

# **Notice of New Property Owner** Return a copy to Premier Tech Aqua Name of the previous owner: I, undersigned, \_\_\_\_\_\_ hereby declare that I have acquired the property located at: Street City Province/State Civic number Telephone Postal/ZIP code I have read and I understand the warranty provided by Premier Tech Technologies Ltd for the Ecoflo® system. I wish to benefit from this warranty for the remaining period, if any, and from the date of the transfer of ownership, that \_\_\_\_\_. I accept to be bound by this warranty and by any and all of the clauses, undertakings and conditions set forth therein. I have had the opportunity to examine the Ecoflo® system and declare myself satisfied with it at the time of this transfer. I hereby wish to inform Premier Tech Technologies Ltd. of this transfer of ownership. Signature: Date: Name of the new owner: \_\_\_\_ (in block letters) Language of preference: ☐ French ☐ English New owner's email address:

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