

Ecoflo®

BIOFILTERS



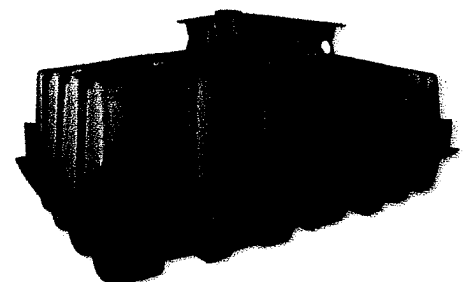
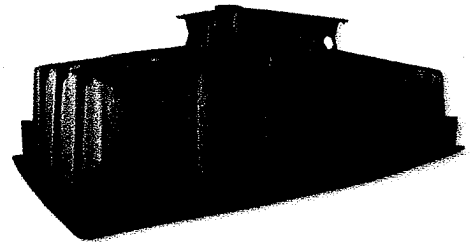
OWNER'S MANUAL

- ONTARIO VERSION

ONSITE WASTEWATER
TREATMENT SYSTEM
ECOFLO® FIBREGLOSS



BMEC



PTaqua

A brand of Premier Tech

ECOFLO® BIOFILTERS ST-500, ST-650 AND STB-500, STB-650

Owner's Manual — Ontario

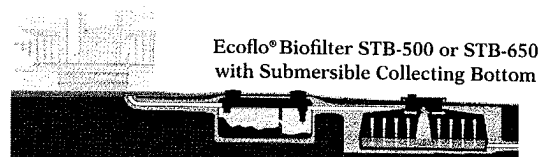
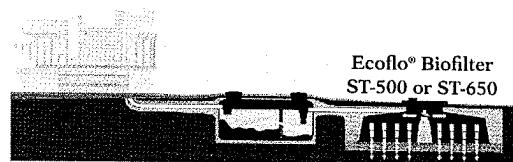
Congratulations on your purchase of an Ecoflo® Biofilter. In choosing the Ecoflo® Biofilter, you have wisely chosen to protect your health as well as the environment.

This manual contains information on system operation and maintenance, guidelines for use and warranties. For additional information, contact our customer service at 1 877 295-5763.

OPERATING PRINCIPLE

The Ecoflo® Biofilters ST-500, STB-500, ST-650 and STB-650 consist of a rugged, durable fibreglass shell containing a specially treated filtering media that purifies the septic tank effluent before discharging it into the natural environment.

Your complete septic system includes a septic tank, one or more Biofilters and, depending on the type of installation, a pumping station, effluent filter and flow divider.



GUIDELINES FOR USE

TO ENSURE OPTIMUM TREATMENT EFFICIENCY AND OPERATION OF ANY SEPTIC INSTALLATION (ECOFLO® BIOFILTER, LEACH FIELD, ETC.), YOU SHOULD ALWAYS:

AVOID:

- Using an automatic toilet bowl cleaner
- Using a garbage disposal or sewage pump (upstream of the septic tank)
[In this case, a PT aqua Effluent Filter EFT-080 is mandatory. Call PT aqua's customer service for information.]

AVOID DISCHARGING ANY OF THE FOLLOWING SUBSTANCES INTO THE SEWER:

- water softener backwash
- oil and grease (engine oil, cooking oil, etc.)
- wax and resins
- paint and solvents
- petroleum products
- pesticides of any kind
- any kind of septic tank additive
- toxic substances
- anything not easily biodegradable (e.g. coffee beans, cigarette butts, sanitary napkins, tampons, condoms)

AND NEVER:

- Cover or bury the access lid of the Ecoflo® Biofilter ST-650, STB-650, ST-500 or STB-500
- Plant trees within 3 m (10') of the Ecoflo® Biofilter
- Open or enter the Ecoflo® Biofilter without prior authorization
- Connect a drain pipe or roof gutter to the septic system



WHAT YOU SHOULD KNOW

KEEP HEAVY WEIGHTS OFF YOUR SEPTIC INSTALLATION

Never drive vehicles or place objects weighing over 200 kg (500 lb.) within 3 m (10') of the lid. If you are planning to do some landscaping or any other type of work, make sure you advise those involved so they do not damage your septic system.

Do not shovel or blow snow so that it accumulates on top of the septic system. The overload could cause damage. Mark/indicate the location of system components.

REGARDING YOUR HOME

Your home must be equipped with a working air vent, and plumbing must conform to the local building code. Any change in the use or function of your home, or any modification to your Ecoflo® Biofilter ST-650, STB-650, ST-500 or STB-500 must be authorized by the local authorities, and PT aqua must be informed. The warranty for the Ecoflo® Biofilter ST-500, STB-500, ST-650 or STB-650 will be void if this condition has not been fully respected.

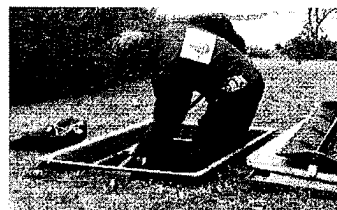
MAINTENANCE

ECOFLO® BIOFILTER

The owner of a biofiltration system shall follow the manufacturer's recommendations regarding the maintenance of the system. For that purpose, he must at all times have a valid contract with the manufacturer or its representative, and a copy of the contract must be filed with the local authorities where the system is located.

Because annual maintenance is essential to the proper functioning of the Ecoflo® Biofilter, it comes with a *maintenance agreement* binding PT aqua to service the Ecoflo® Biofilter, free of charge once a year for the first seven (7) years following the date of installation. This agreement is automatically renewed with the purchase of a new filtering media from PT aqua. Every Ecoflo® Biofilter sold has to be serviced annually for the duration of its useful life.

Annual maintenance is carried out by PT aqua or an authorized agent. This service includes a visual inspection of all components and raking of the filtering media to ensure the system is functioning properly. You will be given a maintenance record after each inspection, which you shall keep with this manual in a safe place.



The filtering media must be replaced when it can no longer assure its filtering performances, as determined by one of PT aqua's specialists, depending on use and compliance with the above guidelines. The filtering media is easily pumped out with a regular sewage disposal truck. The replacement filter must be installed by an authorized agent. Easy access to the lid is essential for maintenance purposes.

SEPTIC TANK

Emptying your septic tank as instructed helps to keep your septic system in proper working order. We recommend that you keep proof of pumping (invoice) with this owner's manual so as to keep a record of complete system maintenance. The pumping standards of the septic tank prescribed by local authorities must be respected.

WHO TO CONTACT IN CASE OF...

FLOODING

Certain sites are prone to flooding or phreatic rise, which can cause malfunctioning of the **Biofilter** or any other septic system. If this happens, contact **PT aqua**.

BACKFLOW

Backflow rarely occurs in homes. If it does, it is often caused by the septic tank. Your septic system installer or septic tank pumper can usually tell you what to do.

ODORS

The positioning of the air vent, as well as other factors unrelated to the **Biofilter**, can cause improper dispersion of septic gases and lead to odors. If this happens, contact **PT aqua** for solutions.

PLEASE CONTACT OUR CUSTOMER SERVICE

FOR ANY QUESTIONS OR COMMENT:

1 877 295-5763

For further information or comment, please contact our customer service:



1, avenue Premier, Rivière-du-Loup (Québec) G5R 6C1 CANADA

☎ 1 877 295-5763 / (418) 867-8883

✉ PTE@PREMIERTECH.COM

☎ (418) 862-6642

💻 WWW.PTAQUA.COM

The content of this guide is based upon the latest information available at the time of printing and is aimed at providing a general introduction to Premier Tech's products. No warranty or representation is hereby made by Premier Tech as to the accuracy of said information. Premier Tech is continually updating and improving its products and reserves the right to amend, discontinue, alter or change specifications and prices without prior notice.

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CERTIFICATE OF WARRANTY FOR ECOFLO® BIOFILTERS ST-500, ST-650, STB-500 AND STB-650

1. PREAMBLE

Premier Tech Technologies Ltd. (hereinafter called "Premier Tech") is proud to provide to its customers an exclusive wastewater treatment system guaranteed by an innovative warranty.

For the purposes of this warranty, "Customer" shall mean the person who has acquired an Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650. "Successor" shall mean any other person entitled to exercise Customer's rights under the law.

2. NATURE OF THE WARRANTY

Premier Tech warrants to the Customer that the filtering media of the Ecoflo® Biofilters ST-500, ST-650, STB-500 and STB-650 will function properly for a period of four (4) years starting on the date of purchase.

Premier Tech also warrants the performances of the fibreglass and other components of the Ecoflo® Biofilters ST-500, ST-650, STB-500 and STB-650 against any manufacturing defects for a period of five (5) years starting on the date of purchase.

This warranty of effectiveness, sound manufacture and durability is given by Premier Tech to the Customer in addition to the legal warranty set out in Articles 1726 to 1730 of the Quebec Civil Code, and is a conventional warranty applicable under the terms and conditions of this warranty certificate and is valid if the Biofilter installation has been made in accordance with the legislations and if the manufacturer's recommendations are observed.

The conventional warranty of Premier Tech is expressly limited to the text of this certificate.

3. NOTICE

For this warranty to be valid, the Customer must notify Premier Tech in writing immediately upon the appearance of any indication of an anomaly or irregularity in the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650.

This notice must be given by mail or by facsimile to Premier Tech at its head office.

On receipt of such notice, Premier Tech will examine the situation and take appropriate corrective measures where the terms of this warranty apply.

4. EXCLUSIONS

The following damages or problems are excluded from the warranty:

- (a) Any damage or problem caused by a fortuitous event or "force majeure", such as, without limiting the generality of the foregoing, earthquake, flood, hurricane, landslide, explosion or dynamiting;
- (b) Any damage or problem caused by the fault or act of a third party;
- (c) Any damage or problem arising from a defective installation carried out by a person authorized by Premier Tech, or any installation, modification, correction or addition carried out by a person not authorized by Premier Tech;
- (d) Any damage or problem arising from any installation, modification, correction or addition to the treatment system carried out after installation of the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650 without Premier Tech's prior written approval;
- (e) Any damage or problem caused by the use of a septic tank which does not comply with any applicable regulations;
- (f) Any damage or problem, if it is demonstrated that the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650 was not used in accordance with the instructions and guidelines contained in the owner's manual;
- (g) Any damage or problem, if the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650 has not been maintained by a person authorized by Premier Tech in accordance with the maintenance agreement;
- (h) Any damage or problem caused by the fault or action of the Customer or the Customer's Successors including, without limiting the generality of the foregoing, refusal to allow access to the system for maintenance;
- (i) Any damage or problem, if it is found that the Customer has failed to notify Premier Tech of any change in the use of the property served by the Ecoflo® Biofilter(s) that alters the nature or quality of wastewater being treated and/or that constitutes a violation of the applicable regulations.
- (j) Any damage or problem caused during the works performed in order to access to the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650, including, without limiting the generality of the foregoing, excavation, snow-removal or demolition.
- (k) Any damage or problem arisen from site and/or soil prior condition not reported or not properly reported to Premier Tech by the Customer or the person performing the site investigation.

CERTIFICATE OF WARRANTY FOR ECOFLO® BIOFILTERS ST-500, ST-650, STB-500 AND STB-650

5. PARTICULAR EXCLUSIONS

It is further expressly understood that the Customer may not carry out or cause to be carried out any repair or verification of the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650 sold, or attempt to carry out any work what so ever to apply any corrective measures what so ever to said work, before notifying Premier Tech in accordance with the provisions of section 3 of this warranty and before Premier Tech has visited the site, within a reasonable time following receipt of said notice, to take note of the situation.

If the Customer carries out or causes to be carried out repairs, or attempts to repair or to apply corrective measures of any kind whatsoever to the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650 sold, without prior authorization by Premier Tech, this warranty shall be considered null and void and Premier Tech shall be considered completely discharged from any and all of its obligations under this warranty.

6. INDEMNITIES AND DAMAGES

Premier Tech's liability and obligations under this warranty shall be in any event limited to the replacement of the filter bed and/or of one or several components of the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650 and the required labour in accordance to sections 3 and 4.

7. LIMITATION OF LIABILITY

Premier Tech may in no way be held liable for any other damage sustained by the Customer. Premier Tech's compensation or indemnification obligation shall be limited to the provisions of section 6 of this warranty agreement.

8. TRANSFER OF OWNERSHIP

In the event of transfer of ownership, sale, assignment or disposition in any other way of Customer's property to a third party, this warranty shall continue to apply if and only if the new owner confirms in writing to Premier Tech that he/she is the new owner of the property, he/she understands and is aware of the content of this warranty certificate and accepts its terms and conditions.

The Customer undertakes to hand over to the new owner or to the new owner's successors, the warranty certificate remitted to the Customer upon completion of the work, as well as the owner's manual and the maintenance and environmental monitoring program for the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650.

In order for the provisions of the first paragraph of this section to apply, the new owner or its successors must,

within a reasonable time, complete one of the detachable parts of the warranty certificate and return it immediately to Premier Tech.

If the new owner or new owner's successors do not send such notice, this warranty shall no longer be in effect and shall be considered null and void.

9. INSPECTION

The Customer and/or the Customer's Successors shall allow Premier Tech or its duly authorized representative to carry out all necessary monitoring and inspection as required for implementation of this warranty.

If the Customer or the Customer's Successors make a request to Premier Tech under this warranty and that it is found after inspection and verification that the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650 is performing in accordance with the standards and specifications of Premier Tech, a minimum charge of \$150 plus direct expenses shall be billed to the Customer and/or the Customer's Successors for the cost of such inspection.

If the product is not performing as specified above, no charge shall be billed by Premier Tech.

10. INTERPRETATION

The terms of this warranty shall be interpreted and governed by the law in force in the Province of Quebec and the provisions of this Agreement.

11. PRIORITY OF THE CERTIFICATE OF WARRANTY

This warranty supplements any contracts or understandings, written or verbal, entered into between the Customer and Premier Tech.

The owner's manual and, where applicable, the maintenance and environmental monitoring program documentation remitted to the Customer shall also be considered as supplementing this warranty; in case of contradiction between this warranty and the owner's manual or, where applicable, the maintenance and environmental monitoring program documentation for the Ecoflo® Biofilter ST-500, ST-650, STB-500 or STB-650, the terms of this warranty shall prevail.

12. PURCHASER AND SUCCESSORS

Subject to the provisions of this warranty and of section 8 in particular, this warranty shall continue to apply to the Customer's Successors and shall continue to have full effect until the end of the agreed warranty period provided in section 2 of this certificate.

NOTICE OF TRANSFER

Name of former owner: _____

I, the undersigned _____ hereby declare that I have acquired the property
Name (please print)

located at: _____

Street

City

Province

()

Postal Code

Telephone

I have read and I understand the warranty provided by Premier Tech Technologies Ltd. for the Ecoflo® Biofilter for wastewater biofiltration. I wish to benefit from this warranty for the remaining period, if any; I accept to be bound by this warranty and by any and all of the clauses, undertakings and conditions set forth therein; I have had the opportunity to examine the Ecoflo® Biofilter and declare myself satisfied with it at the time of this transfer.

I ask Premier Tech Technologies Ltd. to take note of this transfer of ownership.

Signature _____ *Date* _____

NOTICE OF TRANSFER

Name of former owner: _____

I, the undersigned _____ hereby declare that I have acquired the property
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