

# WARRANTY COMPARISONS • QUÉBEC

## ECOFLO®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
<b>TREATMENT PROCESS AND COMPONENTS</b>				
Natural, renewable, and compostable filtering medium	10 years	10 years	10 years	10 years
Treatment performance	10 years	10 years	10 years	10 years
No clogging	10 years	10 years	10 years	10 years
No excess sludge	10 years	10 years	10 years	10 years
Tipping bucket and distribution plates	10 years	10 years	10 years	10 years
Access covers and sampling device	10 years	10 years	10 years	10 years
Filtering sand	10 years	10 years	10 years	10 years

<b>TREATMENT TANKS</b>				
Polyethylene, concrete, and fibreglass	10 years	10 years	10 years	10 years

<b>PUMPING STATIONS</b>				
Pump, alarm, and floats	3 years	3 years	2 years	2 years

**Reference**  
[https://www.premiertechaqua.com/media/203680/ecoflo\\_owners-manual\\_qc.pdf](https://www.premiertechaqua.com/media/203680/ecoflo_owners-manual_qc.pdf)  
 Update: 2020-04-23  
 Owner's Manual 339914

## BIONEST®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
<b>TREATMENT PROCESS AND COMPONENTS</b>				
Non-biodegradable synthetic filtering medium	30 years	30 years	No replacement required*	
Treatment performance	No mention		No mention	
No clogging	30 years	30 years	No risk of clogging*	
No excess sludge	No mention		No mention	
Blower	5 years	1 year	5 years	1 year
Blower diaphragms	2 years	1 year	2 years	1 year
Fine-bubble diffuser	5 years	1 year	2 years	1 year
Recirculation pump	5 years	1 year	2 years	1 year

<b>TREATMENT TANKS</b>			
Concrete	No mention		No mention

<b>PUMPING STATIONS</b>			
Pump, alarms, and floats	2 years	1 year	2 years / 1 year

\* When operated and maintained in accordance with the manufacturer's instructions.

**Reference**  
[https://www.bionest-tech.com/cms/uploads/files/GUIDES/20200611\\_GuidedUtilisationSA\\_A.pdf](https://www.bionest-tech.com/cms/uploads/files/GUIDES/20200611_GuidedUtilisationSA_A.pdf)  
 Update: 2020-06-11  
 Owner's Manual SA-3 to SA-6C32

## SYSTEM O)))™

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
<b>TREATMENT PROCESS AND COMPONENTS</b>				
Filtering sand	No mention		No mention	
Treatment performance				
No clogging				
No excess sludge				
Enviro-Septic, Maze, and Presby distribution system and accessories	20 years	No mention		

<b>TREATMENT TANKS</b>			
Not applicable	—		—

<b>PUMPING STATIONS</b>			
Pump	3 years	No mention	No mention
Alarm and floats	5 years		

**Reference**  
<https://dboexpert.com/wp-content/uploads/2020/02/c14eb3f485a607ee63e63c9ba100342d.pdf> (French only)  
 Update: 2020-04-22  
 System O: Guide de l'utilisateur (2019-10-23 version 5.3)  
 System O: Poste de pompage (2019-05-28 version 1)

## HYDRO-KINETIC®

	Original Warranty		Replacement Warranty	
	Material	Labour	Material	Labour
<b>TREATMENT PROCESS AND COMPONENTS</b>				
Air pump	2 years	No mention	No mention	
Treatment performance	No mention			
No clogging				
No excess sludge				
Recirculation pump	2 years	No mention		
Control panel (801P Service Pro)	2 years			
Flow equalized upflow (FEU) filter	2 years			

<b>TREATMENT TANKS</b>			
Concrete	No mention		No mention

<b>PUMPING STATIONS</b>			
Pump, alarm, and floats	No mention		No mention

**Reference**  
[https://www.enviro-step.ca/docs/Guide\\_de\\_l'utilisateur\\_Hydro-Kinetic.pdf](https://www.enviro-step.ca/docs/Guide_de_l'utilisateur_Hydro-Kinetic.pdf) (French only)  
 Update: 2021-01-19  
 Norweco Hydro-Kinetic: Guide de l'utilisateur (2018 revision 6)