

WARRANTY COMPARISONS • UNITED STATES

ECOFLO®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
Natural, renewable, and compostable filtering medium	10 years	10 years	10 years	10 years
Treatment performance	10 years	10 years	10 years	10 years
No clogging or excess sludge	10 years	10 years	10 years	10 years
Tipping bucket and distribution plates	10 years	10 years	10 years	10 years
Access covers and sampling device	10 years	10 years	10 years	10 years

TREATMENT TANKS				
Polyethylene, concrete, and fiberglass	10 years	10 years	10 years	10 years

PUMPING STATIONS				
Pump, alarm, and floats	3 years	3 years	2 years	2 years

Reference
https://www.premierteachaqua.com/sites/ptwe/files/prospace/Ecoflo_Owners-Manual_EN-CA-US.pdf
 Update: 2020-10-09
 Ecoflo: Owner's Manual

ORENCO®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable textile filtering medium	3 years	Included	No mention	
Treatment performance	No mention			
No clogging or excess sludge	No mention			
Pumps	5 years	Included		
Control panel	3 years	Included		

TREATMENT TANKS				
Fiberglass	3 years	No mention	No mention	

PUMPING STATIONS				
BioTube EasyPak	5 years	No mention	No mention	
Float switch and control panel	5 years			

Reference
<https://odl.orenco.com/documents/act-prd-gop-1.pdf>
 Update: 2020-02-27
 Orenco - General Onsite Wastewater Products

WATERLOO BIOFILTER®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
Non-biodegradable foam filtering medium	20 years	No mention	No mention	
Treatment performance	No mention			
No clogging or excess sludge	No mention			
Pumping chamber	3 years	No mention		

TREATMENT TANKS				
Polyethylene, concrete, and fiberglass	3 years	No mention	No mention	

PUMPING STATIONS				
Pump and SMART panel	2 years	No mention	No mention	
Float switch and control panel	5 years			

References
<https://waterloo-biofilter.com/wp-content/uploads/2019/10/CANBNQ-Owners-Manual-Bulk-Filled-Biofilter.pdf>
<https://waterloo-biofilter.com/wp-content/uploads/2019/10/CANBNQ-Owners-Manual-Waterloo-Flat-Beds.pdf>
<https://waterloo-biofilter.com/wp-content/uploads/2019/10/CANBNQ-Owners-Manual-Waterloo-Shed.pdf>
 Update: 2020-02-27
 Waterloo Biofilter: Various owner's manuals

ADVANCED ENVIRO-SEPTIC®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
Filtering sand	No mention		No mention	
Treatment performance				
No clogging or excess sludge				
Presby products	1 year	Included		

TREATMENT TANKS				
Not applicable	—		—	

PUMPING STATIONS				
Not applicable	—		—	

References
 NY – https://www.infiltratorwater.com/Customer-Content/www/CMS/files/location-manuals/NY_ATL_AES_Manual_March_2020_Final.pdf
 CA – https://www.infiltratorwater.com/Customer-Content/www/CMS/files/Presby_Manuals/CA_AES_Manual_New_Cover_January_2020_Final_011020.pdf
 Update: 2020-02-27
 Presby Environmental: Various Design guides

JET®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
700++ Aerator	2.5 years	Included	No mention	
660 Classic Aerator	3.3 years			
Treatment performance	No mention			
No clogging or excess sludge	No mention			
Control panel	2.5 years	Included		

TREATMENT TANKS				
Concrete	No mention		No mention	

PUMPING STATIONS				
Not applicable	—		—	

Reference
https://www.jetincorp.com/pdf/residential/manuals/QA-SAL-102%201500%20Series%20BAT%20Media%20Plant_REV112114.pdf
 Update: 2020-02-27
 Jet 1500 Series BAT Media Plants Owner's Manual

NORWECO®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
Aerator	3 years	Included	No mention	
Treatment performance	No mention			
No clogging or excess sludge	No mention			
Control panel	3 years	Included		
Bio-Kinetic system	3 years	Included		

TREATMENT TANKS				
Concrete	No mention		No mention	

PUMPING STATIONS				
Not applicable	—		—	

Reference
<https://www.norweco.com/wp-content/uploads/2018/10/Singular-960-and-TNT-Owners-Manual.pdf>
 Update: 2020-02-27
 Norweco: Singular Bio Kinetic Models 960 and TNT Owner's Manual

ELJEN GSF®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
Filtering sand	No mention		No mention	
Treatment performance				
No clogging or excess sludge				
Geotextile sand filter (GSF) module				

TREATMENT TANKS				
Not applicable	—		—	

PUMPING STATIONS				
Not applicable	—		—	

Reference
<https://www.eljen.com/files/Homeowners/Generic%20Homeowners%20Sheet%20110618.pdf>
 Update: 2020-02-27
 Eljen: Eljen GSF System General Owner's Manual

HOOT®

	Original Warranty		Replacement Warranty	
	Material	Labor	Material	Labor
TREATMENT PROCESS AND COMPONENTS				
Air pump	2 years	Included	No mention	
Treatment performance	No mention			
No clogging or excess sludge	No mention			
Control panel	2 years	Included		

TREATMENT TANKS				
Concrete	No mention		No mention	

PUMPING STATIONS				
Not applicable	—		—	

Reference
<https://hootsystems.com/wp-content/uploads/2018-Homeowners-Gravity-5.2018.pdf>
 Update: 2020-02-27
 Hoot: H-Hoot Series Homeowner Manual