The best warranty and maintenance program on the market

For real peace of mind

Make sure that you get the maintenance visit included in the price of your Ecoflo®

Simply fill out your maintenance agreement and return it to us.

The maintenance agreement, which was handed to you along with the owner's manual when your system was installed, will allow us to perform maintenance on your Ecoflo® and honor the warranty included in the purchase price. Annual maintenance is an essential step in the effective functioning of your Ecoflo®. Accordingly, the Ministère du Développement durable, de l'Environnement et des Parcs requires that the owner of an advanced secondary treatment system be bound by contract with the system's manufacturer. Maintenance must be performed every year throughout the lifetime of the system.

What does annual maintenance of the Ecoflo® system consist of?

- Inspection of the filter and all Ecoflo® components
- Removal of all particles that could prevent the Ecoflo® from working properly
- Tilling of the filter to ensure proper infiltration of wastewater

After each annual maintenance visit, a maintenance record is left at your residence. We recommend keeping it with the Owner's Manual that you received upon purchase of the Ecoflo®.

Who performs annual maintenance?

Every year, Premier Tech Environment (PTE) and its network of local PT aqua partners inspect and maintain all installed Ecoflo® systems. And since all installed systems are recorded in a database, you can get information on your Ecoflo® septic system at all times.

What warranties do you offer?

The Ecoflo® offers a valuable warranty program on the filter as well as on the shell and components, These warranties are transferable at all times. To learn more, contact our customer service at:
1 800 632-6356.